STREETCAR TO SUCCESS

MAKING A GAME OF TRAINING

- Streetcar to Success is a year-long game to accompany the mandatory training courses each employee must complete

STREETCAR TO SUCCESS

YOU ARE HERE

START

CANAL ST

NICE WORK

ST. CHARLES AVE

HALF WAY

YOU ROCK

ALMOST DONE

LOYOLA AVE

GREAT JOB

MAP KEY
Training Due   Mystery Event   Study Hall   Mini Prizes

STREETCAR TO SUCCESS

GAME RULES

Destination: mandatory course completion! The goal of this game is to complete all of your mandatory courses on or before the due date. To do that, we've mapped out some stops along the way to help you be successful.

Each symbol on the map represents training due, study halls, mini prizes, mystery events and words of encouragement. Use the key at the bottom to help you learn the symbols.

As you complete training, study halls and mystery events, use the stickers to track your progress.

For everything you participate and/or accomplish, you will receive a number of entries for our grand prizes.

SEE BACK →

FAQS

How do the mini prizes work?
Throughout the board, you will see three (3) mini prize symbols. These mini prizes will be given out at random based on certain criteria to be announced, e.g. completing a certain training on or before the due date, attending a certain study hall, etc. There is no action needed on your part to enter yourself to win, apart from meeting the criteria.

How do the grand prize entries work?
- Training completed on/before due date = 2 entries each
- Study Hall = 5 entries each
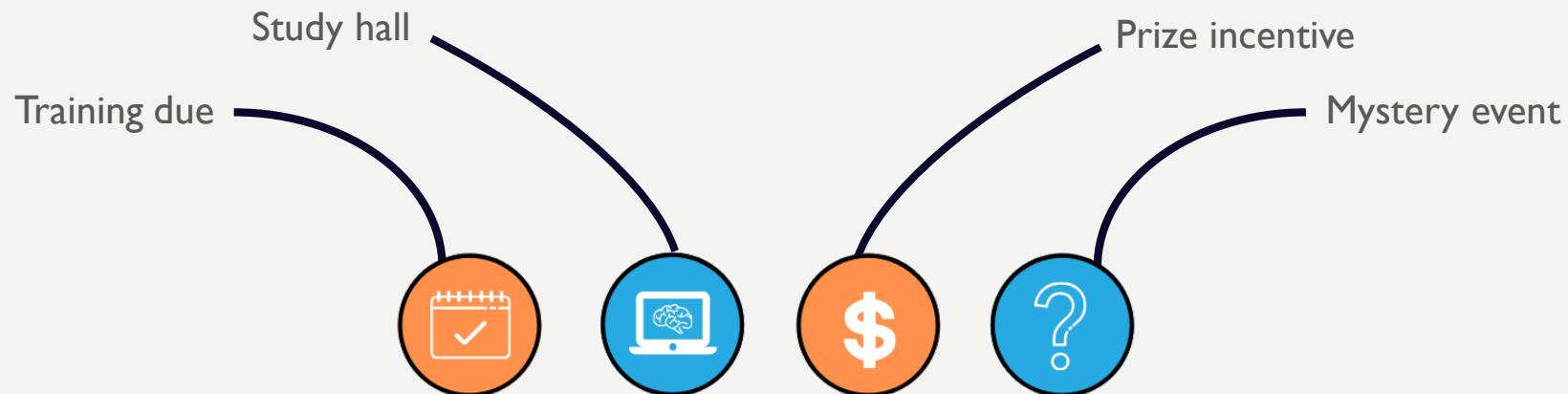- Mystery Event = 5 entries each

How do I win a grand prize?
At the end of the game, we will compile all entries and the winners will be chosen at random. Prizes to be announced!

SEE FRONT →

HOW IT WILL WORK

- Do your courses, get entered to win prizes!

- Study halls will allow employees to complete training.

- Participate in a game that tests employees' knowledge.

- Smaller prizes will be given throughout the year.

- Grand prizes will be given out in December.

Study hall

Training due

Prize incentive

Mystery event

SCOREBOARD

- Shows employee ranking for competitive element
- Entry verification
- Emailed to staff on regular basis

STREETCAR TO SUCCESS SCOREBOARD

Last Name	First Name	Business Unit	21-Feb BSA/AML	Study Hall	10-Mar Active Shooter	10-Mar Bank Security	Mystery Event	14-Apr Ethics	14-Apr Employment Manual	14-Apr Financial Privacy
Ardoin	Z	Admin	2							
Backowski	Nancy	Admin	2							

EMPLOYEE BENEFITS

- Interactive and fun

- Competition = motivation

- Higher levels of cooperation

- Rewards feed natural human desire for status

COMPLIANCE BENEFITS

- Avoid risk of fines for past due trainings

- Positive reporting trends sent to the Board of Directors

- Gauging employee understanding

CRESCENT Academy

Good Day All ~

Fire Prevention and Safety and ***Disaster Preparedness*** are due to be completed by06/12/2019. The grid below shows the utilization of each course and the reports are attached. We are looking for 100% completion of these mandatory courses, each completed % will now be color coded, see legend below for the information. We ask that you set aside time for your employees to complete these courses. If you have an employee out on FMLA, they should take these mandatory courses immediately upon returning to work, even if the due date has expired.

| 95% - 100% | 94% - 75% | 74% - 60% | 59% - 0% |

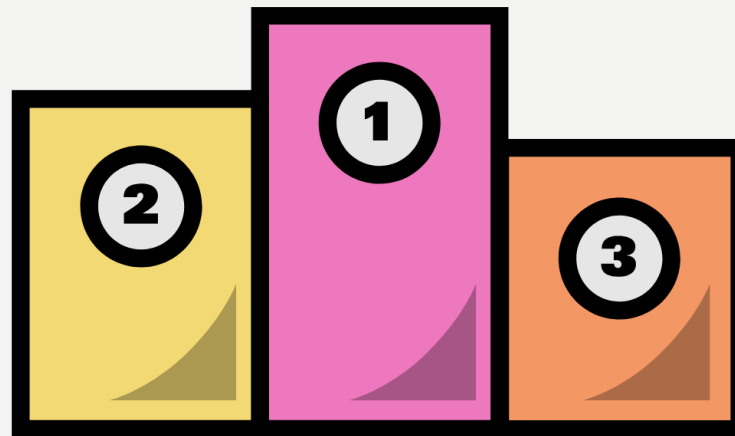| Course	Total Assigned	% Completed
Fire Prevention and Safety	441	30%
Laws	35	71%
Solomon	3	33%
Boozer	194	15%
Notarianni	34	38%
Vasquez	31	35%
Howie	115	41%
Morgan	11	18%
Donohue	18	28%

REPORTING

- Utilization reports will be used to determine who has completed their courses on time
- Sign in sheets will be used to track event attendance

Title:	Utilization Report - Security & Privacy Awareness Curriculum			Curriculum Contains:		
				Privacy and Information Security	80% or better required	
Total Assigned:	620			IT Acceptable Use Policy	Electronic Signature Required	
Registered, Past Due, Pending Signatures/Past Due	122			Clean Desk Policy	Electronic Signature Required	
Completed:	498					
Completion %:	80%					
User Last Name	User First Name	User Manager Name	Business Unit	Curriculum Title (Training)	Transcript Completion Date	Transcript Status
Blevins	Cathy	Stewart, Tara	Customer Relations	Security & Privacy Awareness		Registered
Boyd	Shaterika	O'Neal, Tamara	Customer Relations	Security & Privacy Awareness		Registered
Bush	Ariodney	Thomas, Jessica	Customer Relations	Security & Privacy Awareness		Registered
Carrillo	Kimberly	Bradley, Charles	Customer Relations	Security & Privacy Awareness		Registered
Copeland	Katrina	O'Neal, Tamara	Customer Relations	Security & Privacy Awareness		Registered
Curtis	Anayla	Harrington, LeVar	Customer Relations	Security & Privacy Awareness		Registered
Gray	Vickie	O'Neal, Tamara	Customer Relations	Security & Privacy Awareness		Registered

HOW CAN YOU SUPPORT?

- Encourage employees to participate

- Make a team competition out of it

- Avoid scheduling team meetings on study hall or mystery event days, if possible

LET'S PLAY

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CRESCENT BANK

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- Mystery Event
- Study Hall
- Mini Prizes

CRESCENT Academy

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the way to help...

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